

Document version control

Version	Date	File Name	Status
Version 1	10.07.17	Future Fit summary consultation document version 1 - 10 July 2017	Original CSU version with Pam Shreier amends
Version 1.1	08.08.17	Future Fit summary consultation document version 1.1 – 8 August 2017	Based on version 1.9 of long consultation document. Circulated at the Shropshire CCG and Telford & Wrekin Board meetings on 15 & 16 August 2017
Version 1.2	21.08.17	Future Fit summary consultation document version 1.2 – 21 August 2017	Based on version 1.10 of long consultation document Submitted to NHS England Assurance Process for comments
Version 1.3	06.09.17	Future Fit summary consultation document version 1.3 – 6 September 2017	Based on version 1.12 of long consultation document. Incorporates comments from NHS England Assurance Process. For circulation at the Shropshire and Telford & Wrekin CCG Board meetings on 12 & 13 September 2017
Version 1.4	14.09.17	Future Fit summary consultation document version 1.4 – 14 September 2017	Based on version 1.13 of long consultation document. Incorporates amends from Shropshire and Telford & Wrekin CCG Board meetings on 12 & 13 September 2017 For submission to NHSE Assurance Process 15 September

Front cover

[Include Future Fit branding]

Shropshire CCG logo

Telford & Wrekin CCG logo

Improving our hospital services in Shropshire, Telford & Wrekin

[insert images]

DRAFT Summary Public Consultation document

Have your say on how we can make our hospital services fit for the future for our communities in Shropshire, Telford & Wrekin and mid Wales

Xx October 2017 to xx February 2018

About this document

This document has been produced by NHS Shropshire Clinical Commissioning Group (CCG) and NHS Telford & Wrekin Clinical Commissioning Group (CCG) – the organisations that are responsible for buying and making decisions about healthcare services in Shropshire and Telford & Wrekin on your behalf. This document explains our proposed model for changing the services provided at our two hospitals - the Royal Shrewsbury Hospital and the Princess Royal Hospital. It sets out two options that we are asking your views on.

This is a summary version of the main consultation document which you can view on our website www.nhsfuturefit.org

Thank you

This consultation is the result of four years' work which has been led by our doctors, nurses and other healthcare staff. We have listened to and involved thousands of local people, including NHS staff, patients and community groups. We have held public roadshows, focus groups, conducted surveys and delivered presentations to a wide range of audiences. Thank you to everyone who has taken part. Together, we have developed a proposed model that we believe will deliver improvements to how we care for our patients across Shropshire, Telford & Wrekin and mid Wales. You can read more about our engagement process on our website www.nhsfuturefit.org

The key themes you told us you wanted were:

- Be 'joined up' and responsible for my care
- Help me understand and access urgent care services appropriately
- Assess and treat me promptly and in the right place
- Admit me to hospital only when necessary
- Make my stay in hospital short, safe and effective
- Try to care for me at home, even when I'm ill

We want your views

We are planning to make considerable changes to our hospitals to improve patient care so it is vital that we get this right and your views will help us. Please read this document and complete our survey, which you can find on our website: www.nhsfuturefit.org . Alternatively, you can complete a paper copy of the survey which you can find in the middle pages of this document on page **xx**. Please send this free of charge to FREEPOST **[insert address]**. All surveys need to be received by the closing date of **XXpm on XXMonth 2017**.

Get in touch

This document is available in Welsh, in an Easyread format and also as a Word document for use with screen readers.

If you would like this document in a different format or another language please call 0300 3000 903 or email: nhsfuturefit@nhs.net

Jeśli chcesz, aby ten dokument był w innym formacie lub języku, zadzwoń

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This is a summary of the full Consultation document which you can view on our website www.nhsfuturefit.org or a request a paper copy to be sent to you.

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All documents are also available to view at our website: www.nhsfuturefit.org

A new model of hospital care

We are proposing to change the hospital services provided at the Royal Shrewsbury Hospital and the Princess Royal Hospital, Telford, so that one hospital provides emergency care services and the other hospital provides planned care services. Both hospitals would have an Urgent Care Centre that is open 24 hours a day, seven days a week.

Our preferred option is for the Royal Shrewsbury Hospital to become the Emergency Care site and the Princess Royal Hospital to become the Planned Care site. We are asking for your views.

Emergency care is unplanned care that patients receive in a life or limb-threatening situation.

Urgent care is care for illnesses and injuries that are not life or limb-threatening but require urgent attention.

Planned care is operations, procedures and appointments that are planned in advance.

Under our proposed model, most patients would still go to the same hospital as they do now

The key themes you told us you wanted were:

- Be 'joined up' and responsible for my care
- Help me understand and access urgent care services appropriately
- Assess and treat me promptly and in the right place
- Admit me to hospital only when necessary
- Make my stay in hospital short, safe and effective
- Try to care for me at home, even when I am ill

Why do we need to change our hospitals?

There are lots of reasons why we believe we need to make changes to the services provided at the Royal Shrewsbury Hospital and the Princess Royal Hospital. In summary, making changes to our hospitals will mean that:

- our communities receive safer, high quality and sustainable hospital services
- patients receive the very best care in the right place at the right time
- patients receive their care within better facilities
- we can continue to have two vibrant hospitals in our county
- patients' operations are not cancelled due to an emergency admission
- we reduce waiting times for patients across both our hospitals
- we attract the very best doctors, nurses and other healthcare staff to work at our hospitals
- we have the right level of highly skilled doctors, nurses and other healthcare staff working across our two hospitals

You can read lots more about the reasons we believe we need to change our hospitals in the full consultation document which is available on our website www.nhsfuturefit.org

The options we want your views on

Option 1:

**Emergency Care site is
Royal Shrewsbury Hospital, Shrewsbury**

**Planned Care site is
Princess Royal Hospital, Telford**

At the Royal Shrewsbury Hospital

24-hour Emergency Department (ED)
Critical Care Unit
Ambulatory Emergency Care Unit (AEC)
Emergency surgery and medicine
Complex planned surgery
Women and children's consultant-led inpatient services

At the Princess Royal Hospital:

Planned inpatient surgery
Day case surgery
Endoscopy
Breast inpatient services
Medical wards

At both hospitals:

24-hour Urgent Care Centre
Adult and children's outpatient services
Day Case Renal Unit
Diagnostic services (tests)
Midwife-led unit
Antenatal Day Assessment Unit
Early Pregnancy Assessment Service (EPAS)
Maternity outpatients and scanning

You can find out more detail about what will be included at the Emergency Care site and the Planned Care site on our website www.nhsfuturefit.org

Option 2:

**Emergency Care site is
Princess Royal Hospital, Telford**

**Planned Care site is
Royal Shrewsbury Hospital, Shrewsbury**

At the Princess Royal Hospital:

24-hour Emergency Department (ED)
Critical Care Unit
Ambulatory Emergency Care Unit (AEC)
Emergency surgery and medicine
Complex planned surgery
Women and children's consultant-led inpatient services

At the Royal Shrewsbury Hospital:

Planned inpatient surgery
Day case surgery
Endoscopy
Breast inpatient services
Medical wards

At both sites:

24-hour Urgent Care Centre
Adult and children's outpatient services
Day Case Renal Unit
Diagnostic services (tests)
Midwife-led unit
Antenatal Day Assessment Unit
Early Pregnancy Assessment Service (EPAS)
Maternity outpatients and scanning

You can find out more detail about what will be included at the Emergency Care site and the Planned Care site on our website www.nhsfuturefit.org

What services would be provided at both hospital sites?

Over 60%* of people who attend our current A&E departments in Shrewsbury and Telford would continue to go to their local hospital to receive the urgent care they need.

24-hour Urgent Care Centres

New Urgent Care Centres would be based at both hospitals, providing care 24 hours a day, every day of the year for illnesses and injuries that are not life or limb-threatening but require urgent attention. They would be much larger than our existing Urgent Care Centres and be staffed by highly skilled Advanced Practitioners (senior health professionals) and GPs who are specifically trained to deliver urgent care for adults and children.

Patients would be able to:

- Walk in (or carry in a child) at any time and be quickly assessed and treated for a wide range of minor injuries and illnesses, such as a minor eye injury or chest infections
- Be treated for a range of other accidents and illnesses that may currently be treated at an A&E department, for example, a suspected broken arm, minor burns and scalds, cuts that need stitches or a sporting injury
- Have a range of tests including x-rays and blood tests in one place
- Be taken by ambulance to their nearest 24-hour Urgent Care Centre if paramedics assessed that was the right place for them to be treated
- Access improved facilities for children, including a dedicated children's waiting area and treatment rooms that are separate from the adult areas
- Access mental health assessment rooms and the psychiatric liaison team 24 hours a day, every day

Women and Children's services

Most women and children would still receive care and treatment in the same place as they do now. The following women and children's services would be available at both sites:

- Midwife-led unit, including low-risk births and postnatal care
- Maternity outpatients including antenatal appointments and scanning
- Gynaecology outpatient appointments
- Early Pregnancy Assessment Service (EPAS)
- Antenatal Day Assessment
- Children's outpatient appointments
- Neonatal outpatient appointments

*Based on the number of patients attending Royal Shrewsbury Hospital and Princess Royal Hospital A&E departments during 2016-17

An independent clinical review has confirmed that women and children's consultant-led inpatient services (when women and children need to stay in hospital overnight or need specialist care) have to be based alongside the Emergency Department so that specialist doctors and services are on hand if needed.

Outpatient services

Most of our patients come into our hospitals to see their doctor, nurse or therapist in the Outpatients department. Under our proposed model, the vast majority of patients would continue to have their outpatient appointments at the same hospital they do now.

Tests (Diagnostics)

Many of our patients come into hospital because their GP or hospital doctor has asked that they have some tests so that the right decision can be made about what treatment they need. These tests can be a blood tests, x-ray or scans. The vast majority of our patients would continue to go to the hospital that is nearer to their home for these tests.

New model of Emergency Care [separate box]

Our new model of Emergency Care would mean that, in a life or limb-threatening emergency, patients from across Shropshire, Telford & Wrekin and mid Wales would be treated in one place. Here, you would receive 24-hours-a-day, seven-days-a-week care from specialist emergency doctors, resulting in faster diagnosis, earlier treatment and improved clinical outcomes.

Similar to our existing A&E departments, you would be able to drive (or be driven) straight to the Emergency Department or be brought via ambulance. This would be a brand new state-of-the-art building, designed to support our doctors, nurses and other healthcare professionals in delivering the best possible clinical care. As soon you arrive, you would be quickly assessed by our medical teams who would decide on the best place for your care. If doctors decide that you do not need emergency care then you would be directed to the 24-hour Urgent Care Centre which would be based alongside the Emergency Department.

If necessary, you would receive emergency care and treatment in the Emergency Department and may need to stay in hospital overnight. If, after a few days of an emergency stay in hospital, the doctors and nurses looking after you decide you need ongoing hospital care, then you may be transferred to the Planned Care site. Our aim for patients is that they receive any ongoing care closer to their home. Wherever possible, if a patient lives nearer to the Emergency Care site, they will remain here for their ongoing care.

What does this mean for you and your family

This table explains where you would go to receive the care you need in different situations, under Option 1 and Option 2:

Situation	Where can I go for the care and treatment me or my family needs?			
	OPTION 1		OPTION 2	
	Shrewsbury is Emergency Care site	Telford is Planned Care site	Telford is Emergency Care site	Shrewsbury is Planned Care site
My 11 year old son has fallen off his bike and has a swollen ankle	√	√	√	√
My husband has an outpatient appointment	√	√	√	√
My child is having chemotherapy treatment	√	x	√	x
I need to have an x-ray	√	√	√	√
My grandma has to have a scan	√	√	√	√
My husband has an infection and needs to stay in hospital overnight	√	x	√	x
My mum needs to have day-case surgery	x (high risk only)	√	x (high risk only)	√
I am booked in to have an operation	x (high risk only)	√	x (high risk only)	√
My wife is having a consultant-led delivery	√	x	√	x
My 34 year old brother has had a severe allergic reaction and needs life support	√	x	√	x
My child is poorly and needs to stay in hospital overnight	√	x	√	x
I have a scan booked in with my midwife	√	√	√	√
My neighbour has been involved in a serious car accident and has severe head and leg injuries	x Transferred to Trauma Centre	x Transferred to Trauma Centre	x Transferred to Trauma Centre	x Transferred to Trauma Centre

	out of county (as now)	out of county (as now)	out of county (as now)	out of county (as now)
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What impact do these changes have on patient choice?

- Many services will remain at both hospital sites, for example urgent care services, adult and children's outpatients, tests, midwife-led units, antenatal and postnatal care and some gynaecology procedures.
- Some services are currently only available at one of the two hospital sites, for example acute surgery, acute Stroke, and children's inpatients
- Some patients currently travel outside of our county to receive specialist care, for example major trauma and some cancer care
- Almost 80% of patients would continue to go to same hospital as they do now for emergency and urgent care
- The out-of-hospital care strategies that are being developed through neighbourhoods will offer patients more care closer to home and greater choice
- Any change to hospital services would mean that some patients have to travel further, however we have to prioritise delivering safe, high quality and sustainable hospital services

Our preferred option

[insert map of Shropshire, Telford & Wrekin and mid Wales with location of hospitals]

Having the Emergency Care site at the Royal Shrewsbury Hospital and the Planned Care site at the Princess Royal Hospital is the CCGs' preferred option.

Our analysis shows that both options 1 and 2 would provide better care for our patients compared to what they have now. Choosing a preferred option has been a very difficult decision. The decision was reached following lots of discussion and careful consideration of the results of the financial and non-financial analysis, along with the findings of several independent reports. You can read more about the results of our financial and non-financial analysis on page xx.

The main reasons for Option 1 being our preferred option are explained here:

Having the Emergency Care Site at the Royal Shrewsbury Hospital would mean it can continue to be a Trauma Unit

When deciding on our preferred option, we had to consider what this would mean to patients who suffer a major trauma and need life-saving emergency care. A major trauma is defined as serious injuries that are life changing and could result in death or severe disability. This includes serious head injuries, severe wounds or multiple fractures. In these life-threatening situations, paramedics quickly assess the severity of a patient's condition and decide on the best place for them to receive emergency care.

At the moment, if a patient suffers a major trauma in Shropshire, Telford & Wrekin or mid Wales, they may be taken to the Royal Shrewsbury Hospital, as this is our local Trauma Unit. The most severely injured patients are taken straight to a Major Trauma Centre out of county, such as the University Hospitals of North Midlands in Stoke-on-Trent, the Queen Elizabeth Hospital in Birmingham or Birmingham Children's Hospital. Some patients are taken to Shrewsbury first to be stabilised before being transferred to a Major Trauma Centre.

A National Trauma Network decides which A&E departments should be Trauma Units or larger, more specialist Trauma Centres. Not all A&E departments are Trauma Units. To decide where Trauma Units and Centres should be located, the Network looks at how far people have to travel. Trauma units are located as evenly as possible across the country to make sure that most patients live within a safe distance. In deciding the location of a Trauma Unit within our county, the Network looked at where patients that use both our hospitals live and where other Trauma Units are based, the nearest being Wolverhampton. The Network decided that Shrewsbury offers the best geographical cover for patients in Shropshire, Telford & Wrekin and mid Wales.

We have asked the views of North West Midlands and North Wales Trauma Network whose role is to coordinate trauma care services across our region. Their view is that the location of the Trauma Unit should continue to be the Royal Shrewsbury Hospital, for the reasons explained above, and therefore this has to be the Emergency Care site.

The Trauma Network has been clear to us that it believes that if the Trauma Unit was at Telford, there would be an increased risk of death or disability for some patients from mid Wales due to the additional travel times.

Having the Emergency Care site at Shrewsbury would mean fewer people would have to travel further for emergency care.

We recognise that any option we choose would mean that some people would have to travel further for their emergency care.

Information on current and future projected time-critical journeys from the West Midlands and Welsh Ambulance Services has also helped us to make a decision on our preferred option. Time-critical journeys are defined as when a patient's condition is considered to be life-threatening and they need emergency care.

Our preferred option of the Emergency Care site being based at Shrewsbury would mean that fewer people would have longer time-critical journeys. More people would be disadvantaged under Option 2 (if the Emergency Care site was based at Telford) as they would have to travel further to access emergency services. This includes communities across Oswestry, South Shropshire and mid Wales.

Both options would mean that overall, average journey times would slightly increase for patients. However, for patients who are already travelling longer distances in ambulances to a hospital, i.e. up to an hour, they would have to travel even further under Option 2.

We have an older population, especially in Shropshire and mid Wales

We know that older people use emergency hospital services more than any other age group. They are more likely to have an underlying health condition, experience a longer stay in hospital and be referred on for further stay rather than return home. More than a quarter (27.5%) of all emergency admissions at our two hospitals are people aged 60 and over [IIA 2016]. Those over 75 are the most likely of any age group to use emergency services.

The majority of our older population live in Shropshire and mid Wales and these numbers are growing at a faster rate than across Telford & Wrekin. Population projections estimate that by 2036, people aged 70 and over will account for 25% of the population of Shropshire and 29% in mid Wales. This has been another factor in deciding our preferred option to have the Emergency Care site at Shrewsbury.

Option 1 offers the best value for money over the long term

We have ageing buildings across our two hospitals with some dating back to the 1960s. We recognise that, in order to continue to have two vibrant hospitals, we need to invest in our buildings. A survey on the condition of the buildings at each site showed that a significant amount did not meet satisfactory standards and a substantial number of areas were found to be unacceptable, particularly at Shrewsbury. In the overall economic analysis of the options, which combines the result of the non-financial and financial appraisal, it is estimated that Option 1 would offer the best value for money

over the long term. You can read more about how we reached our preferred option on page xx.

[separate box]

Impact on Planned Care

In our lifetime, most of us will access hospital services for planned operations and procedures more often than emergency care. Under our preferred option, most people (75%) would be able to access non-complex planned care by car within 30 minutes. We recognise that, by having the Planned Care site at Telford, some people would have to travel further for their planned care, however these are not time-critical journeys. During the consultation, we will listen to your suggestions on how we could help with travelling to our hospitals. You can read more about this on page xx.

Impact on Women and Children's Services

[awaiting narrative/ figures here]

What our preferred option (Option 1) would mean for you and your family

Situation	I live nearer to the Princess Royal Hospital	I live nearer to the Royal Shrewsbury Hospital	I live in the mid Wales area
<p>I need emergency care - I have a life or limb-threatening illness or injury</p> <p>For example, I am having a suspected heart attack, I have severe stomach pain or severe blood loss</p>	<p>I would go to the new Emergency Department at the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, almost 120,000 people attended one of our A&Es</i></p> <p>Depending on your condition, this could be a change to where you go now. You should receive safer, faster, better care.</p> <p>This is because patients with illnesses and injuries that are not life or limb-threatening would go to a 24-hour Urgent Care Centre.</p>	<p>I would go to the new Emergency Department at the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, almost 120,000 people attended one of our A&Es</i></p> <p>Depending on your condition, this could be a change to where you go now. You should receive safer, faster, better care.</p> <p>This is because patients with illnesses and injuries that are not life or limb-threatening would go to a 24-hour Urgent Care Centre.</p>	<p>I would go to the new Emergency Department at the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, almost 120,000 people attended one of our A&Es</i></p> <p>Depending on your condition, this could be a change to where you go now. You should receive safer, faster, better care.</p> <p>This is because patients with illnesses and injuries that are not life or limb-threatening would go to a 24-hour Urgent Care Centre.</p>
<p>I need urgent care - I have an illness or injury that is not life or limb-threatening but requires urgent attention</p> <p>For example, I have a scald, a suspected fracture or a chest infection</p>	<p>I would go to the 24-hour Urgent Care Centre at the Princess Royal Hospital</p> <p><i>Over 60% of patients (more than 72,000) that currently attend our A&Es could be treated at our new 24-hour urgent care centres at either hospital</i></p> <p>There would be no change to where you go now but you should be seen quicker. This is because patients with more serious conditions would go to the</p>	<p>I would go to the 24-hour Urgent Care Centre at the Royal Shrewsbury Hospital</p> <p><i>Over 60% of patients (more than 72,000) that currently attend our A&Es could be treated at our new 24-hour urgent care centres at either hospital</i></p> <p>There would be no change to where you go now but you should be seen quicker. This is because patients with more serious conditions</p>	<p>I would go to the 24-hour Urgent Care Centre at the Royal Shrewsbury Hospital</p> <p><i>Over 60% of patients (more than 72,000) that currently attend our A&Es could be treated at our new 24-hour urgent care centres at either hospital</i></p> <p>There would be no change to where you go now but you should be seen quicker. This is because patients with more serious conditions</p>

	Emergency Department at the Royal Shrewsbury Hospital.	would go to the Emergency Department at the Royal Shrewsbury Hospital.	would go to the Emergency Department at the Royal Shrewsbury Hospital.
I need planned care For example, I have a planned operation	<p>Most patients would go to the Princess Royal Hospital</p> <p><i>During 2016-17, 52,000 had a planned operation at one of our hospitals</i></p> <p>There would be no change to location for most patients. You would go to the Royal Shrewsbury Hospital if you are having a complex planned operation or have a condition that may need the support of the critical care team.</p> <p>My operation won't be cancelled because of a lack of beds due to an emergency admission</p>	<p>Most patients would go to the Princess Royal Hospital</p> <p><i>During 2016-17, 52,000 had a planned operation at one of our hospitals</i></p> <p>There would be no change to location for most patients. You would go to the Royal Shrewsbury Hospital if you are having a complex planned operation or have a condition that may need the support of the critical care team.</p> <p>My operation won't be cancelled because of a lack of beds due to an emergency admission</p>	<p>Most patients would go to the Princess Royal Hospital</p> <p><i>During 2016-17, 52,000 had a planned operation at one of our hospitals</i></p> <p>There would be no change to location for most patients. You would go to the Royal Shrewsbury Hospital if you are having a complex planned operation or have a condition that may need the support of the critical care team.</p> <p>My operation won't be cancelled because of a lack of beds due to an emergency admission</p>
I have an outpatient appointment	<p>Outpatient appointments are carried out at both our hospitals.</p> <p><i>During 2016-17, there were 436,000 outpatient appointments at our two hospitals</i></p> <p>There is no change to location. You would continue to go to the same place as you do now</p>	<p>Outpatient appointments are carried out at both our hospitals.</p> <p><i>During 2016-17, there were 436,000 outpatient appointments at our two hospitals</i></p> <p>There is no change to location. You would continue to go to the same place as you do now</p>	<p>Outpatient appointments are carried out at both our hospitals.</p> <p><i>During 2016-17, there were 436,000 outpatient appointments at our two hospitals</i></p> <p>There is no change to location. You would continue to go to the same place as you do now</p>
My child is poorly and needs to stay in hospital overnight	<p>They would go to the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, 3,775 children had an</i></p>	<p>They would go to the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, 3,775 children had an</i></p>	<p>They would go to the Royal Shrewsbury Hospital</p> <p><i>During 2016-17, 3,775 children had an</i></p>

	<i>overnight stay at the Princess Royal Hospital</i> This is a change to where your child goes now	<i>overnight stay at the Princess Royal Hospital</i> This is a change to where your child goes now	<i>overnight stay at the Princess Royal Hospital</i> This is a change to where your child goes now
My child is having chemotherapy treatment	They would go to the Royal Shrewsbury Hospital <i>During 2016-17, 170 children received care at the children's cancer unit at Telford</i> This is a change to where your child goes now	They would go to the Royal Shrewsbury Hospital <i>During 2016-17, 170 children received care at the children's cancer unit at Telford</i> This is a change to where your child goes now	They would go to the Royal Shrewsbury Hospital <i>During 2016-17, 170 children received care at the children's cancer unit at Telford</i> This is a change to where your child goes now
I am pregnant and have a scan booked with my midwife	I would go to my nearest midwife-led unit <i>During 2016-17, 20,695 women had a maternity scan at one of our midwife-led units</i> <i>During 2016-17, 644 women gave birth in one of our midwife-led units</i> There is no change to location	I would go to my nearest midwife-led unit <i>During 2016-17, 20,695 women had a maternity scan at one of our midwife-led units</i> <i>During 2016-17, 644 women gave birth in one of our midwife-led units</i> There is no change to location	I would go to my nearest midwife-led unit <i>During 2016-17, 20,695 women had a maternity scan at one of our midwife-led units</i> <i>During 2016-17, 644 women gave birth in one of our midwife-led units</i> There is no change to location
I am having a consultant-led birth	I would go to the Royal Shrewsbury Hospital <i>During 2016-17, 4,194 women had a consultant-led birth at the Women and Children's Centre at Princess Royal Hospital</i> This is a change to where you would go now	I would go to the Royal Shrewsbury Hospital <i>During 2016-17, 4,194 women had a consultant-led birth at the Women and Children's Centre at Princess Royal Hospital</i> This is a change to where you would go now	I would go to the Royal Shrewsbury Hospital <i>During 2016-17, 4,194 women had a consultant-led birth at the Women and Children's Centre at Princess Royal Hospital</i> This is a change to where you would go now

Travelling to our hospitals

Our two hospitals cover a very large geographical area, from Oswestry and Market Drayton in the north to Cleobury Mortimer and Clun in the south; Welshpool and Llanidloes in the west and Bridgnorth and Newport in the east. We recognise that any change to our hospital services would have an impact on travel for our staff, patients and visitors. Although you have told us that you want the best possible care when you have to go to hospital, we also understand that travel and transport will be an important factor for you and your family. Whatever the final decision, the majority of patients would continue to go to the same hospital as they do now. However it will mean that some people will have to travel shorter distances and some will have to travel further for their care.

Travelling to hospital in an emergency

National research tells us that, even in an emergency, for the majority of patients it is better to travel further to receive the right care to be treated by specialist doctors. Some people in our county are already travelling to a hospital outside Shropshire that is further from them to receive specialist care. An example of this is patients who need heart surgery, who are routinely treated at the University Hospitals of North Midlands in Stoke-on-Trent. Similarly, our ambulances are also taking people from across the county who have had a stroke and need specialist care to the Stroke Unit at the Princess Royal Hospital in Telford.

We are working with West Midlands and Welsh Ambulance Services to understand the impact that both options would have on local ambulance services. This work will help with the next phase of decision-making once the outcome of this consultation is decided.

Did you know? During 2016-17, more than 33,000 patients were brought by ambulance to the A&E departments at Royal Shrewsbury Hospital and Princess Royal Hospital. Approximately 35% of these patients did not need A&E and could be treated at one of our 24-hour Urgent Care Centres in the future.

Improving car parking and travelling to our hospitals

In 2016, The Shrewsbury and Telford Hospital NHS Trust asked independent experts to carry out a transport study which looked at travel and parking at our two hospitals. As a result of this study, a number of recommendations were put forward:

- Providing additional parking facilities at both hospitals
- Working with partner organisations to improve cycle paths, way-finding and facilities for cyclists
- Set up a Travel and Transport group to look at this work in more detail.

There will be opportunities for patients, families and staff to get involved in this in the future. You can read the full study at www.nhsfuturefit.org

What is not covered by this consultation

This public consultation is about the services delivered at the Royal Shrewsbury Hospital and the Princess Royal Hospital. This consultation does not ask you about community hospitals, midwife-led units or any community services.

Alongside this consultation, we are working with patients, carers, members of the public and the voluntary sector to look at ways in which we can improve our local health services. This work is part of the Shropshire and Telford & Wrekin Sustainability and Transformation Partnership (STP) and includes making it easier for people to see a GP, speeding up cancer diagnoses and treating people more closer to home.

You can read more about these plans on our website www.nhsfuturefit.org

How you can get involved

Thank you for taking the time to read this document. We now want to hear your views and there are lots of ways you can do this:

Fill out our survey – see more information on page xx

Attend an event: Throughout the consultation period (xx October 2017 – xx February 2018) we will be holding public meetings and attending events and meetings organised by individuals and organisations across the county. We will be publicising where you can come and talk to us on our website, in the local papers and on local radio.

Write to us: Future Fit Programme Office
Oak Lodge
William Farr House
Mytton Oak Road
Shrewsbury SY3 8XL

Call us: 0300 3000 903 [24 hour answer machine]

Email us: nhsfuturefit@nhs.uk

Follow us on Twitter: @NHSFutureFit #myfuturefit

What happens next?

We will not make any decisions about the proposed options until after the public consultation has closed. Once the public consultation has closed, all responses will be carefully analysed by independent experts who will then produce a report. The CCG Governing Bodies will read this report and carefully consider all feedback before making a final decision in early 2018.

All reports and details on the decision-making progress will be available on our website www.nhsfuturefit.org